

RETURN ADDRESS

Warehouse Vanhalst, to give & enjoy
Ambachtenlaan 10
8560 Wevelgem
Belgium



ATELIER PIERRE

SINCE 1968

RETURN FORM

Dear customer,

Not entirely satisfied with your purchase after all? No problem, we are happy to help you.
You have 14 days from receipt of your order to change your mind.

ORDER DETAILS

Order number	
Name & Surname	
Address	
Telephone number	
E-mail address	

PRODUCTS TO RETURN

Article code	Article name	Color	Size	Return code

RETURN CODES

- 1** Not as pictured on the shop
- 2** Not satisfied with the quality
- 3** Wrong article(s)
- 4** Damaged item(s)
- 5** Faulty item(s)
- 6** An item is missing

HOW DO I RETURN MY PACKAGE?

REGISTER



1

Please contact our customer service at hello@vanhalst.be and briefly state the reason for your return.

Please wait for our feedback before proceeding to step 2.

PACKAGING



2

Repack the items you wish to return together in the original box.

Complete this return form and add it to the parcel.

Be sure to clearly state your full name and order number on this form.

RETURN



3

Take your parcel to the nearest GLS parcel shop & return the parcel to the return address.

For your information: Return costs are for your own account.

REFUND



4

When we have received your return, it will be checked for any defects or damage.

We will then notify you by e-mail and you will receive the refund (minus shipping costs and any compensation).